

Domestic Flights			
	Seat	Seat Plus	Flexi Pro
Rule Application	Transnusa Published Fare - All Channels	Transnusa Published Fare - All Channels	Transnusa Published Fare - All Channels
Refund Rules	A. Cancellations above 72 (seventy two) hours by passengers before the scheduled departure get a refund of at least 75% (seventy five percent) of the basic fare	A. Cancellations above 72 (seventy two) hours by passengers before the scheduled departure get a refund of at least 75% (seventy five percent) of the basic fare	A. Cancellations above 72 (seventy two) hours by passengers before the scheduled departure get a refund of at least 75% (seventy five percent) of the basic fare
	B. Cancellations under 72 (seventy two) hours up to 48 (forty eight) hours by passengers before the scheduled departure get a refund of at least 50% (fifty percent) of the basic fare.	B. Cancellations under 72 (seventy two) hours up to 48 (forty eight) hours by passengers before the scheduled departure get a refund of at least 50% (fifty percent) of the basic fare.	B. Cancellations under 72 (seventy two) hours up to 48 (forty eight) hours by passengers before the scheduled departure get a refund of at least 50% (fifty percent) of the basic fare.
	C. Cancellations under 48 (forty eight) hours up to 24 (twenty four) hours by passengers before the scheduled departure get a refund of at least 40% (forty percent) of the basic fare.	C. Cancellations under 48 (forty eight) hours up to 24 (twenty four) hours by passengers before the scheduled departure get a refund of at least 40% (forty percent) of the basic fare.	C. Cancellations under 48 (forty eight) hours up to 24 (twenty four) hours by passengers before the scheduled departure get a refund of at least 40% (forty percent) of the basic fare.
	D. Cancellations under 24 (twenty four) hours up to 12 (twelve) hours by passengers before the scheduled departure get a refund of at least 30% (thirty percent) of the basic fare.	D. Cancellations under 24 (twenty four) hours up to 12 (twelve) hours by passengers before the scheduled departure get a refund of at least 30% (thirty percent) of the basic fare.	D. Cancellations under 24 (twenty four) hours up to 12 (twelve) hours by passengers before the scheduled departure get a refund of at least 30% (thirty percent) of the basic fare.
	E. Cancellations under 12 (twelve) hours to 4 (four) hours by passengers before the scheduled departure get a refund of at least 20% (ten percent) of the basic fare.	E. Cancellations under 12 (twelve) hours to 4 (four) hours by passengers before the scheduled departure get a refund of at least 20% (ten percent) of the basic fare.	E. Cancellations under 12 (twelve) hours to 4 (four) hours by passengers before the scheduled departure get a refund of at least 20% (ten percent) of the basic fare.
	F. Cancellations under 4 (four) hours before the scheduled departure get a refund of at least 10% (ten percent) of the basic fare.	F. Cancellations under 4 (four) hours before the scheduled departure get a refund of at least 10% (ten percent) of the basic fare.	F. Cancellations under 4 (four) hours before the scheduled departure get a refund of at least 10% (ten percent) of the basic fare.
Changes Rules	Change only allowed above 48 hours by passenger before scheduled departure charged by IDR 200k	Change only allowed above 24 hours by passenger before scheduled departure charged by IDR 200k	2 times flight change of date and timing 4 hours before flight
Refund & Changes Rules Ancillary	A. Cancellation/change after purchase is not allowed (Non-refundable, Non-changeable)	A. Cancellation/change after purchase is not allowed (Non-refundable, Non-changeable)	A. Cancellation/change after purchase is not allowed (Non-refundable, Non-changeable)
	B. Cancellation due to force majeure and/or airlines faults get 100% of refund	B. Cancellation due to force majeure and/or airlines faults get 100% of refund	B. Cancellation due to force majeure and/or airlines faults get 100% of refund
Change Name	NOT ALLOWED	NOT ALLOWED	NOT ALLOWED
INFANT Fee	10% from Adult's Fare	10% from Adult's Fare	10% from Adult's Fare
Baggage Allowance	20 Kg	20 Kg	20 Kg
Hand Baggage	Maximum 7 Kg	Maximum 7 Kg	Maximum 7 Kg
Seat Selection	Chargeable	Standard Seats	PRO Seats / Standard Seats
Meals	Chargeable	Free meal	Free meal